



Who: All ELC Providers

What: July 2018 Attendance

When: August 2018

The ELC would like to thank our providers for being so responsive to recent communications regarding the new provider portal. Our providers have done an excellent job transitioning to the new system and we thank you for your patience during this time of change.

Due to current limitations in the state of Florida's new provider portal, providers are not able to complete attendance in the system for the month of July 2018.

To ensure providers are paid timely for July, the ELC will issue reimbursement in the same amount that providers were paid in the month of June 2018. Payment will be reconciled against actual July enrollments and attendance later in the fiscal year.

If you are a newly contracted provider as of July 1 and have enrollments for the month of July, please contact Regina D'Souza at (850) 552-7330 or rd'souza@elcbigbend.org as soon as possible.

This is a one-time fix for the current system issues. Going forward, providers will receive instructions for recording and submitting attendance in the new system.