

## Provider Portal School Readiness Attendance Webinar

May 2019

## Webinar Etiquette

• If you cannot hear us, adjust your computer audio, or use your phone to dial in to the phone number in your registration email

#### How To Join The Webinar

Fri, May 10, 2019 10:00 AM - 11:00 AM EDT

Add to Calendar: Outlook<sup>®</sup> Calendar | Google Calendar™ | iCal<sup>®</sup>

1. Click the link to join the webinar at the specified time and date:

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Webinar ID: 434-095-371



## **Webinar Etiquette**

- All lines are muted.
- We will take general questions after the presentation. If you have specific scenarios, we will be unable to answer those questions. Please contact your Financial Analyst for assistance with specific issues.
- Download the Provider Portal User Guide, Enrollment Correction Form, and a copy of this presentation in the handouts section of the webinar.
- The presentation will be posted on <u>www.elcbigbend.org</u> at Providers>Provider Portal



### **Completing School Readiness Attendance in the Provider Portal**

1. Log in to your provider portal account at providerservices.floridaearlylearning.com

Your Provider Dashboard will display.

LEARN EARLY. LEARN FOR LIFE.			
Home Business - Profile - Contracts - Enrollments - Attendance	e ▼ Documents ▼ Admin Functions	•	Hello sheath@elcbigbend.org! 🕞 Log Off 🔅 🚯
Common Tasks	Broadcast Messages		Coalition Messages
Manage Sites Manage All Sites	No messages to display.		No notifications or alerts to display.
Manage Users Manage All Users			
Manage VPK Applications and Contracts			
Manage VPK Instructors, Calendars, and Classes Statewide VPK Provider Contract			
VPK Contract Amendment	Provider Site Summary		Frequently-Used Links
Manage SR Contracts Statewide SR Provider Contract SR Contract Amendment	Business name: Doing business as: Provider ID: License number: SSN / Federal ID number:	A LITTLE HEAVEN'S CHILD CARE - APAL A LITTLE HEAVENS LLC I 6554 C02LE0308 271557917	Bright Beginnings Core Competencies DCF Provider Training Early Learning Performance Funding Project Provider Portal User Guide VPK Provider Readiness Rate Website



2. From the Dashboard select 1) the Attendance button in the ribbon menu, then 2) the manage SR Attendance button from the drop-down menu.

Home Business - Profile - Contracts - Enrollments	ndance - Documents -	
Common Tasks 2 Ma Re Manage Sites	nage VPK Atlendance   nage SR Atlendance  mbursement Details  No messages to display.	
Manage All Siles Manage Users Manage All Users Manage VPK Applications and Contracts VPK Provider Application Manage VPK Instructors, Calendars, and Classes		
Statewide VPK Provider Contract VPK Contract Amendment	Provider Site Summary	
Manage SR Contracts Statewide SR Provider Contract SR Contract Amendment	Business name: Doing business as: Provider ID: License number: SSN / Federal ID number:	Cathy's Fun Castle Cathy's Fun Castle 8969 151515161616 151515161616



3. The SR Attendance screen will display as below. The screen will default to the current service period.

Program Type*	SR ¥		School Readiness (SR)	Attendance has NOT been subm	itted to ELC of Escambia.
Service Period <sup>®</sup> :	3/1/2019 to 3/31/2019	×	Due Date : 45/2019	Care Level	INF, TOD, 2YR, PR3, PR4, PR5, SCH
			_	Hours Of Operation	M-F 6:00 am-6:00pm
Coefficien .	ELC of Escambia	~	Summary	SR/Local Funding Students	41
				Paid Holidays	
	Search				

1 to 20 of 41 enrolled

	Child Name	DOB	٨ge	Billing Group	Status
۶.	Frodo Baggins	1/10015	dy -	868	<u>A</u> PND
2.	Jerry Beck	3/28/2016	29	BG8	<u>A</u> PND
2	Jonny beck	3/27/2014	Sy	BGB	≜ PND
٤.	DO Dizzle	5/59818	8y	BGE	≜ PND
5.	Kaylee Packard	2/15/2012	74	891	<u>∧</u> PND
٩	monique monda	5/16/2017	1γ.	891	<u>A</u> PND
η.	khysee robinsas	12/05/2015	3y	860	<u>A</u> PND
2	dayytne smith	4/23/2013	sy	BGDW	<u>≜</u> PND
9.	dena smith	12/20/2016	29	861	<u>≜</u> PND
10.	Mary Smith	6/18/2917	19	BOOM	≜ PND
11.	July Smo	4/5/2015	3y	868	A PND
12.	Marie Willowbee	5/30/2914	4y	891	A PND
18.	OCEAN BABE	6/31/2016	2y -	BG8	
14.	Melson J Child 1	1/1/2018	3y	BOB	
16.	Monique Child 1	1/1/2018	Sy-	BOW	
18.	Meface J Child 2	1/1/2017	2y	BOSR	
17.	Monique Child 2	1/12017	2y	BOTH	
18.	Nina Child 2	1/12017	2y	808	
1P.	Melase J Child 3	1/10018	ty -	BODAL.	
29.	Monique Child 3	1/12018	ηy.	BOTW	
				Provilous	Net

					Attendan	ce Calend	ur -
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10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	26	29	30	
31	1	2	3	4	5	6	

🌮 indicate the child's attendance bellow. Supporting documentation may be uploaded to the Document Management Library as needed.







4. A message regarding pending payment certificates may display. This message will appear when children have an unsigned payment certificate in the system. To remove this message, have the parent log in to their Family Portal account and sign the certificate.

If the certificate is not signed, attendance can still be marked. This message will continue to display until the parent signs the certificate.

× Pending Payment Certificate(s) You have one or more attendance rosters that are still Pending Parent Acceptance. Please remind parent/guardian to log in to the Family Portal to electronically sign and accept their payment certificate for funding.

OK.



5. Complete and submit the attendance in order of service period, starting with July 2018. To change the service period, select the desired period from the Service Period drop down menu.

SR	Att	endance Roster																
,	hog	jram Type*:	SR	¥			School F	Readlines	s (SR)		•	Attendance	has NOT be	en submitte	d to EL	o ELC of Escambia.		
	ien	ice Period		_	0.40		Due Dat	a - 4154	2010		c	are Level			I	NF, TOD, 2YR, PR3, PR4, PR	5, SCH	
		de Penda .	2/1/2019 to 2	2/20/2	019		Due Dao	e word	2010							1 F F 8 8 8 9 8 8 8 8 8 8 8 8 8 8 8 8 8 8		
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	204	ition :	12/1/2018 to	12/31	1/2018			Sum	mary		s	R/Local Fund	ling Student:	5	- 4	41		
			11/1/2018 to	11/30	1/2018						P	aid Holidays						
			9/1/2018 to 1	9/30/2	018							ara monoays						
			8/1/2018 to	8/31/2	018	- h												
			7/1/2018 to	7/31/2	018													
		00 of 44 operator 4					:≉in/ir	rate the d	hild's attenda	ince below S	ipporting day	cumentation m	av be unicad	ed to the Do	cument	Management Library as neede	d.	
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		Child Name	DOB	Age	Billing G	oup Status							Attendanc	e Calendar				
	1. Frodo Baggins 2. Jerry Beck	1/1/2015	4y	B63	A PND				Ma		10							
		2(28)2016	Зу	BG8	▲ PND				wa	rcn Zu	/19				Select a child from en	rollees to edit		
	3.	Jonny beck	3(27)2014	5y	868	▲ PND										attendance		
	٤.	DD Dizzle	5/5/2018	0y	BG8	A PND		Sun	Mon	Tule	Wed	Thu	Fri	Sat				
- 1	5.	Kaylee Packard	2/15/2012	Тy	BG1	▲ PND		24	25	26	27	28	1	2				
	ä.	monique rhonda	5/10/2017	1y	BG1	A PND												
- 8	ř.	khycee robinson	12/25/2015	Зу	863	A PND												
	8.	dayytnn smith	4/23/2013	Бy	BC3M	A PND		3	4	5	6	7	8	9				
	9.	dena smith	12/20/2016	Zy	861	A PND		-		-			-	-				
	10.	Mary Smith	6/18/2017	19	BC3M	A PND												
	11.	July Smo	4/5/2015	зy	863	A PND		10	11	12	13	14	15	16				
	12.	Marie Willowtree	5/30/2014	4y	861	A PND				12	10	14	10	10				
	13.	OCEAN BABE	5/31/2016	2y	BG3													
	14.	Melissa J Child 1	1/1/2016	Зy	BG8			17	18	10	20	94	99	- 23				
	15.	Monique Child 1	1/1/2016	Эү	BG3W				10	19	20	21	22	20				
	16.	Melessa J Child 2	1/1/2017	2Y	BG3R													
	17.	Monique Child 2	1/1/2017	2Y	BG3W							-	-					
	18.	Nina Child 2	1/1/2017	Zy	BG8			24	25	26	27	28	29	30				
	19.	Mellssa J Child 3	1/1/2018	1y	BG3W													
	AD -	Montenua C'hilid 3	100018	111	RGW													



6. To mark attendance, select a child from the roster on the left of the screen. The roster is listed in alphabetical order by the child's last name. The exception are records with unsigned parent payment certificates. These children will display first to remind you that parent certificates need to be signed.

Once a child is selected, the calendar will populate all days as attended. You will then change any days the child did not attend to the appropriate absence or enrollment code. Please enter data carefully and check it for accuracy. The system is designed to automatically save between children. You can select the Save button between each child to verify the absences are saved.

	Child Name	DOB	40	Billing Gro	up Statu
1.	Frodo Baggies	1/1/2015	4y	BG3	本 PND
7.	Jerry Beck	2/28/2016	39	BG8	A PND
з.	Jonny beck	3(27/2014	Sy	BG8	A PND
ŧ.	DD Dizzle	5/5/2018	ey.	1508	A PND
5.	Kaylee Packard	2/15/2012	79	BG1	A PND
6.	monique monda	5/10/2017	19	BG1	A PND
Τ.	khycee robinson	12/25/2015	3y	BG3	A PND
8.	dayytın smith	4/23/2013	Sy	BG3W	A PND
8.	dena smith	12/20/2016	2y	BG1	A PND
10.	Mary Smith	6/18/2017	fy:	BG3W	A PND
11.	July Smo	4/5/2015	3y	BG3	▲ PND
12.	Marie Willowtree	5/38/2014	49	BG1	A PND
13.	OCEAN BABE	5/31/2016	2y	863	
14.	Meissa J Child 1	1/1/2016	39	888	
15.	Monique Child 1	1/1/2016	3y	BG3W	
16.	Melssa J Child 2	1/1/2017	2y	BB3R	
17.	Monique Child 2	1/1/2017	27	BG3W	
18.	Nina Child 2	1/1/2017	2y	888	
10.	Melicca J Child 3	1/1/2018	ty.	RIGOW	
20.	Monique Child 3	1/1/2018	ty	B83W	
				Previou	s Next









#### 7. Icon Legend & Definitions/Holiday Errors



X: Enrolled/Present	Can be changed from Enrolled/Present to Absent
A: Absent	All days are now marked as an Absence with "A". "E" days will not be displayed.
NS: Non-reimbursable/Non-scheduled days	The child is not scheduled to attend this day. This can be change if the child attends.
Paid Holiday Days	These are the approved reimbursable holidays in your SR Contract. Dates cannot be changed.
Terminated/Enrollment ended	These dates cannot be changed. If a termination was reported in error, contact your Financial Analyst.
Closed	These dates cannot be changed. You entered these closures in your Provider Profile.
Attendance has not started	These dates cannot be changed. The child wasn't eligible to attend this day but has an authorized start date later in the service period.



10

When entering absences, you must select a reason for the absence from the "Reason" menu. If you select "Other" as the reason, you cannot move forward until you type an explanation or description of the reason for absence in the Note section.

"E" days will be the three absences that do not have supporting documents. For example, if a child is absent on the 1<sup>st</sup> and 15<sup>th</sup> and does not have documentation for those absences, and is also absent on the 4<sup>th</sup>, 5<sup>th</sup>, and 6<sup>th</sup> but has a doctor's note for those days, the 1<sup>st</sup> and 15<sup>th</sup> would be paid as "E" days. "E" days can happen at any point in the reimbursement period depending on what supporting absence documentation a provider submits.

You cannot terminate a child; terminations should be submitted on the Enrollment Correction Form and emailed to <u>Finance@elcbigbend.org</u>. This form is a handout you can download from your webinar control panel and has also been emailed out to all providers as an attachment to the notification that you may begin entering School Readiness attendance in the statewide portal.

Upload all supporting documentation for absences in the "Attach your document" section.

Your attendance submission will be rejected by your Financial Analyst if you do not submit documentation of absences and sign in/out sheets.



12

Reason*	Select Reason V
Note	
	Max length allowed is 500 characters: 500 remaining.
Attach you	r document
This will up library mar several sec and speed	pload a copy of your document and store it in the document agement system. The upload process may take from conds to a minute, depending on the size of the document of your internet connection.
Select a fi Choose F	le to upload ile No file chosen

8. Once the absences have been marked for each child for the entire service period, click the Submit to Coalition button under the calendar. Attendance will not be submitted by child but by service period. Please do not submit until absences have been marked for every child on the service period's roster.





The following error message will display regarding late submission. Please disregard this message as the ELC and OEL are aware that attendance is late.

1.	The due date for this service period has passed.
	Late attendance records may be processed in the next reporting period.
2.	There are no absences recorded, are you sure you want to submit attendance?

Continue

No

9. The attendance sign & certify page will display.



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This screen shows you a summary of the data you have entered for each child. Please review this carefully to ensure all data is correct. You can print this screen for your records. If a mistake is found, you can cancel. When you cancel you are directed back to the attendance roster for the current month. You will need to change the service period back to the one you want to correct. Make the correction and then click the Submit to Coalition button again.

If the attendance is correct, sign and certify, then click the green submit button. You will be directed back to the current attendance roster.

You will receive an email confirmation when the roster has been submitted. This email is automated and comes from the Portal. If you have questions, please contact your Financial Analyst. Do not reply to the automatically generated email from the Portal.



10. If you review the submitted School readiness attendance roster, you will notice that children are listed in green text with a <sup>O SUB</sup> status. Children will remain in the status until the roster has been processed or rejected.

Verification of submission can also be found to the right of the page in the blue box.

#### 1 to 20 of 41 enrolled

	Child Name	DOB	Age	Billing Group	Status
1.	OCEAN BABE	5/31/201-8	2 <b>y</b>	863	@ SUB
2.	Frodo Baggins	1/1/2015	ay	BG3	⊚ SUB
3.	Jerry Beck	2/28/201-6	Зу	BG8	⊖ SUB
4.	Jonny beck	3/27/201-4	5y	BG8	⊖ SUB
б.	Melissa J Child 1	1/1/2016	Зу	BG8	⊖ sua
6.	Monique Child 1	1/1/2016	Зy	BG3W	@ SUB
7.	Melissa J Child 2	1/1/2017	2y	BG3R	⊙ SUB
8.	Monique Child 2	1/1/2017	2y	BG3W	⊕ SUB
9.	Nina Child 2	1/1/2017	2y	BG8	⊗ SUB
10.	Melissa J Child 3	1/1/2018	1y	BG3W	🥥 SUB
11.	Monique Child 3	1/1/2018	1y	BG3W	⊖ sua
12.	Nina Child 3	1/1/2018	1y	BG8	⊖ SUB
13.	Topeka Child 3	1/1/2018	1y	BG8	⊖ SUB
14.	DD Dizzle	5/5/2016	2g	BG8	⊖ SUB
15.	DD Dizzle	5/5/2018	0y	BG8	@ SUB
16.	adam Jen	6/5/2017	1y -	BG8	⊚ sua
17.	Eve Jen	11/14/2015	Зу	BG8	⊕ SUB
18.	Casey Jenn	12/25/20 15	Зу	BG8	⊗ SUB
19.	Tim jenn	2/14/2011	8y	BG8	@ SUB
20.	John Joe	7/18/2017	1y	BG3W	⊖ SUB

<ul> <li>Roster was submitted to ELC</li> </ul>	on 3/28/2019 by
Care Level	INF, TOD, 2YR, PR3, PR4, PR5, SCH
Hours Of Operation	M-F 6:00am-6:00pm
SR/Local Funding Students	41
Paid Holidays	



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11. If there are issues with the attendance records, they will be rejected by your Financial Analyst. If your records are rejected, you will receive an automated email from the Portal reporting these issues to you.

You will then need to log in to your account and return to the School Readiness attendance roster for the

rejected period. You will see the rejected records are in red text with a status.

1 to 20 of 41 enrolled							
	Child Name	DOB	Age	Billing Group	Status		
1.	OCEAN BABE	5/31/2016	Zy	BG3	🛞 REJ		
2.	Frodo Baggins	1/1/2015	4y	BG3	REJ		
3.	Jerry Beck	2/28/2016	Зу	BG8	® REJ		
4.	Jonny beck	3/27/2014	5y	BG8	REJ		
5.	Melissa J Child 1	1/1/2016	Зу	BG8	REJ		
6.	Monique Child 1	1/1/2016	Зу	BG3W	REJ		
7.	Melissa J Child 2	1/1/2017	Zy	BG3R	⊗ REJ		
8.	Monique Child 2	1/1/2017	Zy	BG3W			
9.	Nina Child 2	1/1/2017	2y	BG8	® REJ		
10.	Melissa J Child 3	1/1/2018	1y -	BG3W	🕲 REJ		
11.	Monique Child 3	1/1/2018	1y	BG3W	@ REJ		
12.	Nina Child 3	1/1/2018	1y	BG8	@ REJ		
13.	Topeka Child 3	1/1/2018	1y	BG8	@ REJ		
14.	DD Dizzle	5/5/2016	Zy	BG8			
16.	DD Dizzle	5/5/2018	0y	BG8	⊗ REJ		
16.	adam Jen	6/5/2017	1y	BG8	( REJ		
17.	Eve Jen	11/14/2015	Зу	BG8	🛞 REJ		
18.	Casey Jenn	12/25/2015	3y	BG8	⊗ REJ		
19.	Tim jenn	2/14/2011	8y	BG8	® REJ		
20.	John Joe	7/18/2017	1y 👘	BG3W	REJ		
				Previous	Next		





The "Attendance Action Needed" error message will display.

roun	ave one or more attendance rosters that are still Pendir
Paren reimb	t Acceptance and that were Rejected by the coalition f ursement processing.
1.	Please make any corrections or add documentation as
	necessary and re-submit attendance to coalition for processing.
2.	Please remind parent/guardian to log in to the Family P
	to electronically sign and accept their payment certifical for funding.
2.	necessary and re-submit attendance to coalition for processing. Please remind parent/guardian to log in to the Family to electronically sign and accept their payment certifi for funding.

×

Rejected records can be corrected. Only the records with issues will be rejected.

Once you have made corrections please resubmit your roster.



## For assistance with attendance, please contact your Financial Analyst.

Gloria Hall	(850) 552-7334	ghall@elcbigbend.org
Laurie Kirk	(850) 552-7331	lkirk@elcbigbend.org
Lorraine Gibson	(850) 552-7373	lgibson@elcbigbend.org
Regina D'Souza	(850) 552-7330	rd'souza@elcbigbend.org
Sharon Mccloud	(850) 552-7333	smmcloud@elcbigbend.org
Traneicia Thompson	(850) 552-7352	tthompson@elcbigbend.org



# Questions?

